

VOLUNTEER TASK : Researcher

RESEARCHER'S ROLE :

Healthwatch Newham gathers a variety of evidence about local health and social care services and the experiences of local people who use them. We share our insights – both good and bad - with decision-makers so that local people get their voice heard regarding the delivery of services in their area.

Researchers help us by finding out about local health & social care services using the internet, local libraries, local newsletters or contacting local organisations. You'll tell us what you find and this helps us build a clearer picture of what's going on. In addition, if you already have academic research skills, we have projects where your skills would be very valuable.

This is a flexible role, both in terms of time commitment and location as it's possible to work from home or our office at Newham Resources Centre, 200 Chargeable Lane, E13 8DW

REQUIREMENTS :

- IT skills
- Research skills using the internet, local libraries, local newsletters & local organisations etc
- Able to use own initiative
- Happy with minimum supervision
- Logical, accurate & able to organize information, sometimes in a set format
- Reliability
- Flexibility re: time commitment required as research projects vary

ADDITIONAL USEFUL SKILLS :

- Knowledge of academic research methods
- Knowledge of health and/or social care policy
- Information management skills
- Able to create or publish content for Healthwatch Newham's website and social media
- Design/production skills re: communication and publicity materials

SUPERVISION & SUPPORT:

- Induction to the organisation.
- Instruction to prepare you for the role.
- On-going guidance related to the tasks
- Regular volunteer support meetings.
- Travel costs that are incurred will be met. ☑
- Opportunities to become further involved in Healthwatch Newham activities.

More information: 0203 866 2951 kate.hennessy@healthwatchnewham.co.uk
Kate Hennessy Volunteer & Project Support Worker

