

Transforming Primary Care

The way we plan local GP services is changing



...why *you* should get involved.

June 2016

➔ Background

In 2014, NHS England invited Clinical Commissioning Groups (CCG's) to come forward with expressions of interest to take a greater role in the commissioning of primary care services, initially GP Practices.

'Primary care' includes GP's, dentists, pharmacists and some other out-of-hospital health services.

This is one of a series of changes set out in the NHS 'Five Year Forward View' which aims to develop 'seamless, integrated out-of-hospital services based around the needs of local populations.'



We should have 'equity of access' to GP's

Benefits for the Residents of Newham

The plan, known as 'Transforming Primary Care', or 'Co-commissioning', could lead to a range of benefits for the public and patients, including:

- Improved access to primary care and wider out-of-hospital services, with more services available closer to home.
- Improved health outcomes, equity of access, reduced inequalities.
- A better patient experience through more joined up services.

Co-commissioning could also lead to greater consistency between primary care services and wider out-of-hospital services. It will enable development of a more collaborative approach on staffing, premises, information management and technology challenges.

“ I prefer to see my own GP. ”

Get involved today and have your say!

➔ Co-commissioning in East London



A 'better patient experience'

Newham CCG has agreed to commission local primary care services (limited to GP Practices, although this may change over time) and will do so in partnership with other local CCG's in areas of 'mutual benefit to deliver economies of scale.'

Primary Care Commissioning Committee

As part of this, borough based 'Primary Care Commissioning Committees' have been established with decisions taking place at borough level.

A wider East London Joint Committee offers strategic oversight, including the ability to make recommendations.

This fulfils a desire to 'make local decisions about primary care services for the local population, but also maximise the potential of operating at scale'.

Delivering Impact

Healthwatch works to drive up standards across Health and Social Care



What improvements would you like to see?

Have your say today!

➔ Getting Organised

Healthwatch Newham, the Health and Wellbeing Board, Newham CCG and other partners constitute the Newham Primary Care Commissioning Committee.

There will also be sub-committees to undertake specific areas of work.



Taking control of local services

The role of the committees, under section 83 of the NHS Act includes:

- Awarding and monitoring of contracts, taking contractual action such as issuing branch/remedial notices, and removing a contract.
- Designing new ‘enhanced services’ (services which are not essential) and local incentive schemes.
- Decision making on whether to establish new GP practices in an area.
- Approving practice mergers.
- Making decisions on ‘discretionary’ payments.

➔ Feeding in the ‘Local Voice’...

Local services should reflect local needs - this is a major reason for setting up co-commissioning.

Healthwatch exists (and is mandated) to ensure that the views and experiences of residents feed into the commissioning, delivery and overview of services.

“ I like to be recognised when I come in. ”

Get involved today and have your say!

Going Forward....

Transforming Primary Care offers an opportunity for residents (that’s you) to help shape local services.



Your voice counts.... yes, yours!

We want you to tell us...

- What you expect from your GP (for example, ability to book appointments, being able to see your own GP, access to repeat prescriptions)?
- What is your experience of GP services now?
- What would you want to see in the future?

Healthwatch Newham can use its influence to ensure those at committee level hear and understand the experiences and aspirations of local people. In order for this to work, it is absolutely essential that we get your views and opinions.

Contact the Healthwatch Office in complete confidence with your views, good and bad!

In Newham’s Chair

We represent the residents of Newham at meetings all across London.



Are we representing your views?

Get Involved Today!

➔ **Transforming Primary Care Overview**

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/304139/Transforming_primary_care.pdf

➔ **Transforming Primary Care in London**

<https://www.england.nhs.uk/london/wp-content/uploads/sites/8/2015/03/lndn-prim-care-doc.pdf>



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.....what's *your* story?